



Hauni Richmond, Inc.
Richmond, Virginia

Electrical/Electronic Field Service Technician

Hauni Richmond, Inc., located in Richmond, Virginia, USA, is part of the Körber Group. The Körber Group, with headquarters located in Germany, is an international technology group with approximately 10,000 employees all over the world.

Hauni is the world's leading supplier of tobacco technologies, as well as providing technical and consulting services for the international tobacco industry. Hauni Richmond offers excellent salaries, benefits, challenging work, and professional growth. We are looking for an Electrical/Electronic Field Service Technician.

Tasks and Responsibilities for this position include:

- Perform the troubleshooting, repair, service, and installation of duties in a timely and accurate manner.
- Should be capable of communicating effectively with customers and within other departments of Hauni in both verbal and written form.
- Support customer personnel by providing technical knowledge and expertise on the equipment.
- Conduct training for customer personnel on the maintenance, repair, and installation of equipment upon request.
- Provide technical support to customer personnel regarding the inventory of critical spare parts and convey knowledge on the use of spare parts catalog.
- Assist in the support of control systems, utilizing manuals, schematics, and test equipment.
- Be prepared and ready for service assignments, including international travel, for any length of time.
- Prepare service reports accurately and submit biweekly or more frequently if necessary.
- Keep abreast of new technological developments of assigned Hauni equipment.
- Perform work assignments in a safe and responsible manner.
- Represent the company professionally and conduct business with tact and diplomacy.

We are looking for someone that has:

- College graduate with a B.S. in electrical/mechanical engineering or have a combination of the equivalent education and experience.
- Three to five years' experience in the assembly, repair, installation, or design of high-speed equipment is required.
- Effective communication skills are also necessary.
- Frequent travel is required, including international assignments.

Interested? Please submit your resume to: Jean H. Klele, jean.klele@hauni.com; Hauni Richmond, Inc., 2800 Charles City Road, Richmond, Virginia 23231.